

# *The Precision Promise*

At Precision, *Garage Doors Done Right!*<sup>™</sup> is more than just a motto. We're committed to providing our customers with unparalleled service and the highest quality workmanship. We back up our commitment by offering the industry's leading warranty on every garage door we install or repair. We call it *The Precision Promise*. With Precision Garage Door, you can put your mind at ease knowing that you're covered. Learn more about our warranty below.

## **What Does *The Precision Promise* Cover?**

### NEW GARAGE DOOR INSTALLATION

Precision Garage Door covers all defects in workmanship for door installations for up to five years (based on the specific door chosen by the customer). If a garage door system fails during the specified warranty period from issues related to workmanship, Precision Garage Door will repair the system with no extra charge.

This warranty does not apply to the doors or parts themselves as those come with separate warranties from the manufacturers.

If faulty parts are the cause of the failure while under the manufacturer's warranty, Precision Garage Door will replace the necessary parts at no additional cost with no charge for workmanship for one year from the date of installation.

### GARAGE DOOR REPAIR

Precision Garage Door covers all defects in workmanship for all service and repair work for up to five years (based on the type of service chosen by the customer). If a garage door system fails during the specified warranty period due to defects in workmanship, Precision will repair the system with no charge for workmanship.

Our warranty does not cover against faults in the doors or parts themselves. All doors and parts come with separate warranties from the manufacturers. If parts fail while under the manufacturer's warranty, Precision will replace them at no cost to the customer.

## **How Long Does *The Precision Promise* Last?**

*The Precision Promise* covers all defects in workmanship for up to five years. The parts within the garage door system will be covered by the manufacturer; the customer should reach out to the manufacturer to ensure which parts are covered and for how long. Precision can work with the customer to replace faulty parts for up to 1 year after installation once the customer confirms the parts are under warranty with the manufacturer. The exact length of coverage is specified on the first page following the invoice. The warranty begins on the date the installation or repairs are completed. The warranty terminates if the original customer sells or no longer owns the new or repaired garage door. This warranty cannot be transferred.

### **What Isn't Covered?**

This warranty does not cover against faults in the doors or parts themselves. All doors and parts come with separate warranties from the manufacturers.

If anyone other than an authorized Precision Garage Door technician works on any new or repaired part covered by this warranty, then that part and the workmanship to repair or replace that part are not covered under this warranty.

Our warranty does not cover consequential or incidental damages, such as injury or damage to a person or property because a garage door did not operate properly. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.)

Our warranty does not cover problems caused by abuse/misuse of the garage door, civil disturbance, or Acts of God. In addition, it does not cover commercial door installation or repair.

### **How Do I Get Service?**

If you have any problems, please call our office at 800.DOOR.REPAIR and we will respond immediately and dispatch a technician to address your concerns.

### **How State Law Applies**

These warranties give you specific legal rights. You may have other rights that vary from state to state.